

# TRIPOLIS CAR RENTAL COMPANY



## OUR BUSINESS COMAPNY PROFILE

We will take you through the ideas and services that Tripolis Car Rentals are mainly working on.

In this profile you will learn about our services and what makes us special, our values and goals. We will demonstrate our strategy to make Tripolis the best at what it does.

Read along to discover our eager to put the best efforts to provide the finest impact on the community, where our charity work is one of our main priorities.



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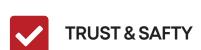
## ABOUT OUR COMPANY

Tripolis Car Rentals is a local supplier of transport solutions, mainly car rental We offer an armored and SUV vehicles on a (daily, monthly, yearly) basis

We provide more than just traditional car rental service. We are a true local transportation solution for personal and corporate business needs.

If your business is not transport services, we are here to ensure that your transport needs are met so that you can focus on what you do best.

Our regular clients are testam Customer Satisfaction. We continue to find ways to we exceed our client's expect

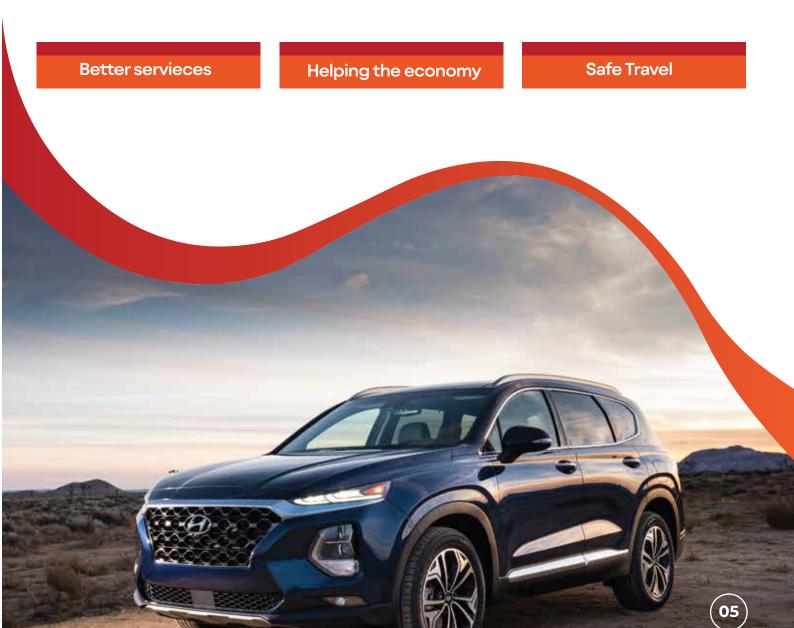




## **MAKING** A DIFFERENCE



We aim to make the greatest impact in Libya by providing this one of a kind service and be the best at it, we are determined to gain the trust of our customers, therefor the local community. Providing the assistance, by working with other companies, to improve the Libyan economy.





### **OUR MISSION**

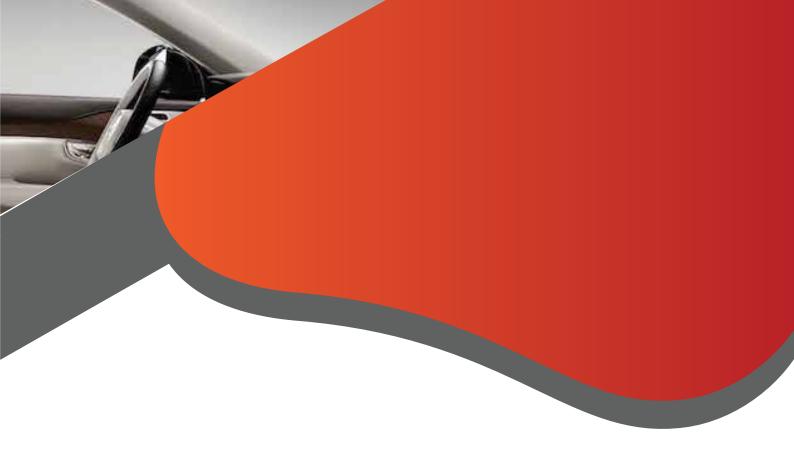
To become the best ranked vehicle rental company in Libya, through provision of efficient, affordable and sustainable transport services..

## **DUR** VISION

To develop into the greatest home-grown vehicle rental company in Libya, with high professionalism and return on investment.

## **VE** GUARANTEE

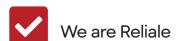
- The safest, quickest and most comfortable transport service
- A professional and friendly service.
- To be available at your service.



### **OUR VALUES**

- **▼** Integrity High level of integrity achieved through transparency and accountability in all our business dealings
- Customer satisfaction Surpassing client's expectations is our priority through highly trained staff and properly maintained vehicles.
- Value for the money We aim at providing a supreme service to our clients at no extra fee.
- Respect We treat our customers and staff with respect.

## **WHY CHOOSE US**









We take care of our customers



## **OUR SERVICES**

Our custom rental programs are designed to meet company's needs. We offer short to medium to long-term car rentals, Airport transfers, Driver hire, Cab rental for town running, Upcountry vehicle rental, group car rentals and car rental programs for special events like meetings. The benefits of our service to you include:



#### **Safe Travel**

Our vehicles are comprehensively insured, and are installed with fire extinguishers, first aid box, reflectors. The use of seat belts is mandatory. Vehicle tools including wheel spanner, jerk and tyre rod are always inspected before vehicle checkout.



#### 24/7 Customer service

We are available to provide customer service at all times, including road side assistance, If your vehicle breakdown.



#### A sizeable fleet

We have a wide selection of latest model that ensures you have access to the vehicles you Need, including specialty vehicles such as SUVs, Saloon cars, armored car.



#### **Driver Hire**

Hire a driver at your convenience through our 24hour communication system. Travel With no worries, we send you a driver where ever you are.



#### **Online tracking System**

Our vehicles are fitted with Tracking system to help monitor vehicle location and handling in real time. Reports are also generated for accountability.



#### Service at your whim

Our rental offer aims to save you time and money. Our customized rental programs are designed Specifically to meet your company's needs. We will provide cars whenever, Wherever and for whatever period you need the rentals.

## **MEET** THE FLEET

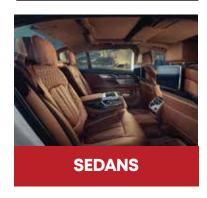
We have a variety of rental cars to choose from, which include:



Armored vehicles, our armored vehicle fleet includes Toyota Land Cruiser models 2020 and 2021, as well as a group of high-quality Toyota Coaster buses with high-quality armor.



SUVs, which offer plenty of flexibility with seating capacity, luxury, power and luggage room. Wherever your business needs take you, we have the ideal SUV for your needs.



Economy, full-size or luxury sedans. Whether for fuel-efficiency, space, or comfort and style we have the right perfect rental cars.

We have a fleet of more than 30 vehicles to meet our client's car rental needs. We maintain a fleet of new vehicles ensuring availability and superior user experience.

## WELLBEING OF EMPLOYEES

Our main focus today - and every day - is the safety and well-being of our staff and customers.

We continue to take proactive actions to ensure that we are supporting and protecting our employees and the larger community, while also acknowledging our critical role as a service provider. Those who work in our locations may rest assured that they will have a consistent and safe working environment throughout these unpredictably difficult times.



We encourage staff to adopt best practices recommended by health authorities, such as frequent hand washing and staying at home if they are sick. We've also taken additional steps to ensure that groups practice increased social distancing efforts while working, such as limiting the number of employees at a location or within vehicles, avoiding large employee gatherings, and encouraging employees to maintain distance from others whenever possible.



## TRIPOLIS IN THE COMMUNITY

Tripolis Company, in collaboration with a number of charitable organizations (Aged Care Association, Orphan Care Association, Special Needs Association), works to be responsible and give back to the communities in which we operate. These philanthropic organizations strive to achieve the following objectives:



Throughout Libya, promote public education in all learning subjects, including agriculture, medicine, crafts, commerce, and liberal arts.

Providing health care and relief training and various activities.

Promote public health by providing health care to those individuals throughout Libya who, according to their circumstances, require it.

Providing some financial assistance for marriage or satisfying marriage needs, and thus we have discussed the function of charities in assisting the poor

These groups are completely operational in Libya, aiding the poor, particularly the elderly, people with disabilities, and children.



We are always ready to help, feel free to contact us and we will be glad if we can be of service to you.